Courageous Dialogues:

Bridging Divides in Polarized Times

Diana Twiss,

Faculty researcher, Capilano University



Project Overview

Y1

- Literature Review & Annotated Bibliographies
- Surveys

Y2

- Environmental Scan
- Community Learning Circles
- Participatory Research

Y3

- Interactive "road map" of resources
- Curriculum







Project Overview

Research Team









What is polarization?

Polarization is a **complex social dynamic** that occurs when an issue that involves many different people, concerns, and opinions is reduced to **two opposing sides-** "for or against", "us vs them".

De-polarization is **not**...

- Neutrality
- Saying that the point between two extremes is always correct
- A substitute for other types of social change work

Polarization 101: The Basics

The characteristics of polarization

- Polarization is characterized by both over-simplification and oppositionality.
- Five features common to polarized environments (Brubaker et al., 2019):

Personal attacks

Describing conflicts in epic terms

Distorted information

Relentless obsession

Intractable negotiations

What we cannot achieve through de-polarization alone

- Changing the fundamental drivers and accelerators of polarization (algorithms of social media)
- Changing societal structures (bringing about greater economic equality)
- Changing the minds of those at the most extreme and dismissive edges/poles (Loretta J. Ross)
- Changing others who aren't also ready to engage differently
 - It takes two to tango (but one can lead)

What we may be able to achieve through de-polarization

- Redirecting social energy
 - Establishing new norms for interaction that are more life-affirming
- Benefits to democracy:
 - Repopulating the political map with more potential positions, views, nuance
 - Re-engaging those who are cautious, doubtful, alienated by polarization, or just open to learning from each other
 - Getting fuller and more constructive civic engagement, leading to more robust solutions to social problems
- Fuller, richer lives for us all (Ripley, 2022)

Overcoming polarization: Capacities needed

- Effective Listening
 - From downloading to factual to empathic to generative (Otto Scharmer, Theory U)
 - Constructive communication cycle Listen-Reflect-Speak-Ask (Essential Partners)
- Pluralism and moral courage (David French, Irshad Manji)
- **Empathy** (Jonathan Haidt) (and many others!)
- Intellectual humility (Porter & Schumann; Stanley, Sinclair & Seli)
 - "a willingness to recognize the limits of one's knowledge and appreciate others' intellectual strengths"
- Curiosity
- Conflict resilience & stress tolerance
- Tolerance for complexity and ambiguity
- Vulnerability
- Ingenuity & meaning-making (co-creating and reimagining meaning)

Courageous dialogues can make a difference

 Research shows that dialogue can reduce affective polarization and increase trust, respect, understanding and willingness to work together

Activity: Dialogue and Debate

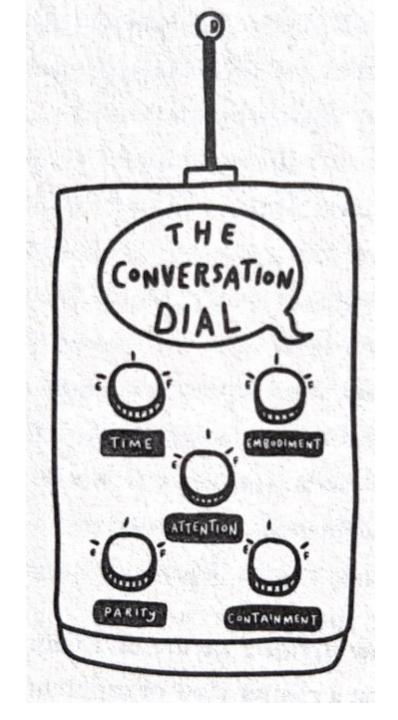
- Review goals of dialogue; goals of debate
- Identify situations which benefit from dialogue and/or debate

Activity: Knowing your intentions

- Review goals of dialogue and goals of debate checklist.
- Think of issue, concern, conflict that needs your attention.
- What are your goals, intentions, and expectations in that engagement? Self-inquiry
- Think > pair > share

Activity: Creating conditions for dialogue

- Conversation dial from I Never Thought of it that Way, by Monica Guzman
 - Time
 - Attention
 - Parity
 - Containment
 - Embodiment



Activity: Practice Looping

- Listen to what the person is really saying.
 - What is important to them?
- Summarize what they said in your words.
 - Repeat it back to them.
 - Check that you got it right. "Did I get that right?" Do so with genuine curiosity.
 - If not exactly correct, keep going. "What did I miss?"

What is a silly topic you have argued about lately?

- **Person 1**: Share your perspective on this topic and why it is important to you
- Person 2: Listen, then practice looping
- Switch roles
- Discuss how this process was for you

Thank you!

Find out more about our project:

- Annotated bibliographies
- Literature review
- Current research phase
- <u>selkirk.ca/courageous-dialogues</u>

